

## Notice of Servicing Transfer for NU Loan and Federal Perkins Loan Borrowers

The servicing of your student loan(s) has been transferred from Campus Partners to Heartland ECSI effective December 1, 2017. Heartland ECSI will be sending your statement and collecting your student loan payments. There will be no changes in the terms and/or conditions of your student loan(s).

Following are some important items that you will need to know about Heartland ECSI.

### **Online Access to Your Student Loan Account(s)**

If you currently use mycampusloan.com, you will need to use Heartland ECSI's online portal, EasyPath, to take advantage of convenient features such as account management, online payments, electronic statements, payment history, and online document access.

#### **You can create your profile in 3 easy steps!**

- Step 1: Go to <https://heartland.ecsi.net>.
- Step 2: Register by creating a profile.
- Step 3: Connect your account using your Heartland Key.  
Your Heartland Key will be provided by Heartland ECSI on your next billing statement.

### **Do You Use Recurring Payments?**

**You must set up a new recurring payment schedule with Heartland ECSI. This can be done by creating your EasyPath profile and selecting Make A Payment.**

You will be receiving further communication from Heartland ECSI on creating your EasyPath Account. If you want to learn more about payment options, visit <https://heartland.ecsi.net>.

### **Other Important Items To Know**

If you are currently in repayment, **your payment due date will be the 10<sup>th</sup> of every month.** To learn more about due dates, visit <https://heartland.ecsi.net>.

To learn how to read the billing statement, visit our website at <https://heartland.ecsi.net>.

You will begin to receive billing statements prior to your first payment due date.

### **Contact Information for Heartland ECSI**

Payment Mailing Address:  
P.O. Box 718, Wexford, PA 15090

Paperwork Mailing Address:  
P.O. Box 1278, Wexford, PA 15090

#### **Customer Service**

Live Chat: <https://heartland.ecsi.net>  
Phone Support: 1.888.549.3274